



ALL INDIA INSURANCE PENSIONERS' ASSOCIATION

SAROJ BHAVAN, MUTHALAK KULAM, KOZHIKODE - 673 004 (KERALA)
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President :
SATANJIB DAS

General Secretary :
M. KUNHIKRISHNAN

The Chairperson,
LIC of India,
Central Office,
Mumbai 400 021.

29.08.2022

Sir,

Reg. Existence Certificate to be submitted by the Pensioners.

All Pensioners are to submit Certificate of Existence every year in the month of August. Our Offices used to send required forms well in advance to enable Pensioners to submit Existence Certificate in time.

But, unfortunately, the forms were sent to Pensioners by Divisional Offices this year, only after 10th August 2022, since the relevant instructions from Central office received very late by Zonal Offices. Many of the Pensioners who received the forms could not submit the certificate in time. Thus, many of them may not receive Pension for the month of August 2022 on 1st September.

We took up the matter with Zonal Offices requesting them to extend the date for submission of existence certificate by one month so that smooth payment of pension for the month of August 2022 is effected. We were informed that the matter was escalated to Central Office but no positive response came so far.

We may also bring to your notice that the pathetic condition of our App – JeevanSakshya. It is not at all functional we should say. Pensioners find it extremely difficult to download the App itself. Those who were fortunate to download the same, found it impossible to submit the Existence Certificate online. The App in Google Play Store has around 1000 reviews and the rating is 1.8 out of 5 which is par below average. One can see Pensioners screaming in the App. This itself is the evidence with regard to the poor efficacy of the App.

We know that a video call facility is available for non resident Pensioners to submit Existence certificates. If this facility is extended to Resident Pensioners also, the problem could be solved without any hardships to Pensioners.

We, therefore, appeal to you to issue instructions to extend the last date for submission of Existence Certificates by Employee Pensioners by at least one month. We would also request you to direct all Divisional offices to release Pension for the month of August 2022 without insisting on production of Existence certificates. Also, consider extending the video call facility to Resident Pensioners too.

We once again request you to consider aforesaid demands positively and to give necessary instructions to Divisional offices immediately.

Thanking you,

Yours faithfully

General Secretary